

**Amendments to the Specification:**

Please replace paragraph [0005] with the following replacement paragraph [0005]:

[0005]           The limited ability to access, query, and manage service entities from within an application is particularly cumbersome when a document influences the management of related entities from different application services. For example, if the document causes a user to change the state of applicant entity “John Smith” at the first application service and to change the state of loan entity “John Smith” at the second application service, then the user must separately access each application service and separately identify each service entity at each application service. Separately identifying of service entities at different application services is cumbersome because, even if the different service entities are related, the service entities may be defined at each application service by different sets of attributes. For example, while the first application service may define the applicant service entity by separate “first name” and “last name” attributes, the second application service may define the loan entity by an “applicant” attribute rather than by a name attribute.

Please replace paragraph [0047] with the following replacement paragraph [0047]:

[0047]           An action that is universally available is an action that may ~~be~~ always be performed. Such actions are not subject to any rules or conditions.

Please replace paragraph [0049] with the following replacement paragraph [0049]:

[0049]           An action that is available according to a rule is available only in compliance with specified rules and conditions. Classifying an action as available according to a rule enables application services 210 to deny the availability of the action unless specified rules and conditions are satisfied.